



# Survivor Assistance

Presented by Bureau of Recovery

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**Rebuilding Together** 





# Recovery of individuals and households is the most important part of the disaster recovery process.

### Survivor assistance is how to make that happen.



## Types of Disasters

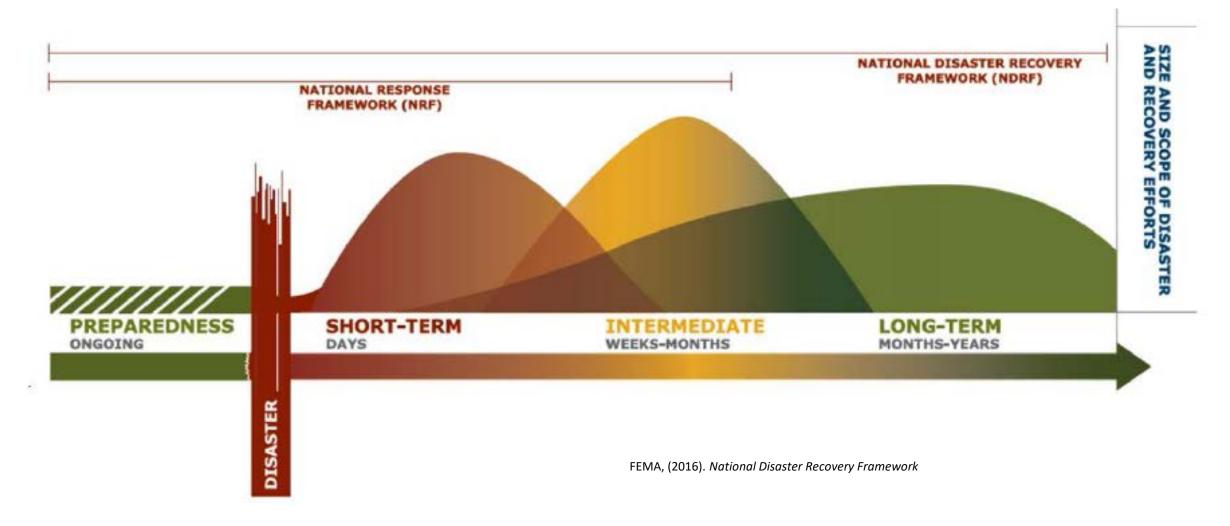
### Declared

- Local
  - Leads the recovery process
- State
  - Opens different types of state resources
- Federal
  - Opens a variety of federal resources and programs
  - FEMA Individual Assistance





### Recovery Continuum





Voluntary Agencies and Mass Care Emergency Food, Shelter, Clothing, Medical Needs Insurance Homeowner, Renter, Flood, etc.

Federal assistance may be available for uninsured or underinsured needs, or when insurance benefits are significantly delayed.\*

FEMA Housing Assistance Financial: Lodging Expense Reimbursement (LER), Rental, Repair, and Replacement Assistance Direct: Multi-Family Lease and Repair (MLR), Transportable Temporary Housing Unit (TTHU), Direct Lease, Permanent Housing Construction (PHC)

FEMA/State/Territory/Tribal Government ONA Non-SBA-Dependent Items (Funeral, Medical, Dental, Child Care, Moving and Storage, Critical Needs Assistance, Clean and Removal, Other)

SBA Income Evaluation (Repayment Capability) To determine if the applicant can qualify for a low-interest SBA loan. The applicant must complete the SBA loan application and be denied for a loan to be eligible for further FEMA assistance.

 SBA Referral
 FEMA/State ONA

 For SBA-Dependent items and those applicants who qualify for a low-interest loan.
 SBA-Dependent items

 Real Property (owners) loans up to \$200,000.
 For those applicants who do not qualify for an SBA loan.

 Personal Property (owners & renters) loans up to \$40,000.
 Personal Property Transportation

 Group Flood Insurance Policy
 Group Flood Insurance Policy

Unmet Needs – Voluntary Agencies

FEMA will coordinate with whole community partners to address remaining unmet needs once an applicant has received all federal assistance for which they are eligible.

### Disaster Assistance Sequence of Delivery: Designed to reduce or eliminate duplication of benefits.

## Voluntary Organizations Active in Disaster

- History
  - Haphazard and siloed responses
  - Little inter-agency cooperation
- Turning Point
  - Organizations work together to maximize their strengths

### <u>Coordinate</u> <u>Collaborate</u> <u>Communicate</u> <u>Cooperate</u>

### Strengthen **Capacity** for disaster recovery



### Voluntary Organizations Active in Disaster





### What does survivor assistance look like?





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### Disaster Recovery Center (DRC)





### Local, State, and Federal Partnerships



### What does survivor assistance look like?



#### State and Local

Multi-Agency Resource Center (MARC)







### A MARC in Action

Lee County Multi-Agency Resource Center

Tornado, January 2022





## The Common Denominator

- Communities determine the best way to provide services to affected survivors.
- Pre-disaster activities lay the groundwork for successful survivor assistance operations.

Considerations and Keys to Success:

- Scope and Scale of Disaster
- Disaster-caused Needs

- Community Composition
- Community Capabilities



## Who should be at your table?

- Thrift store partnerships
- Groups that provide direct client financial services
- Provides Case Management
- Who provides human services functions everyday in blue sky?
- Other partnerships....?



## How do you bring them to the table?

### Plug in with Voluntary Organizations Active in Disaster (VOAD)

- Voluntary Agency Liaison (VAL)
  - Benefits
- Local level Volunteers and Donations (ESF-15)
- Long Term Recovery Groups
- Have a Disaster Case Management Plan



## Things to consider in Blue Sky

## Training

- How and when will you train?
- Who will you train?
- How will you track resources to avoid duplication of benefits?
  - Reporting, reporting, reporting

### Financial Assistance to Survivors

- Why cash is preferred after a disaster?
  - Helps Voluntary agencies meet precise needs of the community
  - Helps rebuild local economy
  - Cash is timely
    - Physical location like a warehouse not needed
  - Provides support for Long-Term Recovery Committees

### Direct financial assistance to individuals vs. Voluntary agencies.



## Long Term Recovery Committees

• A cooperative body made up of representatives from community faith-based groups, local organizations, and other **COMMUNITY** organizations working to assist individuals and families as they recovery from a disaster

• Each LTRG is unique to their community

• Disaster survivors have a link for disaster recovery

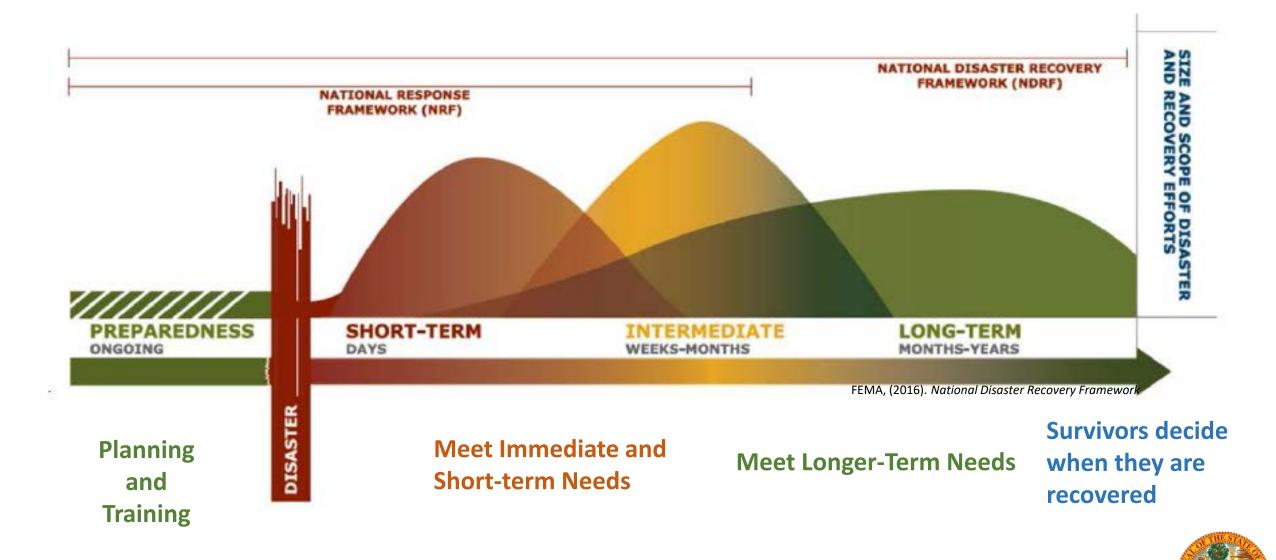


### Disaster Case Management

- Partnership between case manager and disaster survivor
  - Provides a single point of contact to facilitate access to a broad range of resources.
  - Identifies survivors disaster related unmet needs and development of a goal-oriented plan with steps necessary to achieve recovery.
- Federally Funded Disaster Case Management vs Unfunded



## Tying it all together



### Contact Information

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